

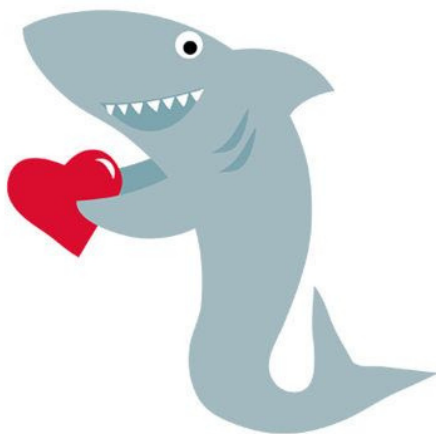
Makotek News

MAKOTEK EMPLOYEE NEWSLETTER

FEBRUARY 2021



Have a JAWsome
Valentine's Day!



Have something important to share? Email us photos, announcements, etc. and we will feature it on social media! Email us at MakotekSocial@gmail.com

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Manager's Column

STAYING DILIGENT WITH COVID-19

Todd Smith, Regional Director - Ohio

We all have been dealing with this pandemic for almost a year, and even with the new vaccines being distributed, it is still important that we continue to practice the safety procedures in place. Makotek has implemented many safeguards to help maintain a safe work space and prevent the spread of the virus.

Covid-19 is primarily passed through touch and close contact.

It is important that you follow the 3 main guidelines in your daily life:

- Wear a mask consistently and correctly when in public and any time you are indoors with people who aren't from your household.
- Maintain six feet of distance between yourself and others.
- Wash your hands frequently and thoroughly.

Covid-19 Office Procedures:

- Staggered turn in times for employees.
- Facemasks and hand sanitizer.
- Staging areas for the techs to drop off equipment and payments to prevent close contact.
- Individual temperature checks daily.
- Safety meeting being held outside with social distancing.
- Social distancing in the workplace (1 person at a time in the office).
- If you are not feeling well, contact your manager. DO NOT just report to the office.



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Employees **OF THE MONTH** DECEMBER 2020



CPE COLLECTIONS - TARRA GEER - CINCINNATI, OH

Tarra Geer has been a valued employee for almost a year. Tarra lends a hand to anyone that needs it. She can be relied on to come up with a positive spin on anything, and she always cheers on other technicians. I would like to congratulate Tarra for being CPE Collections Tech of the Month.

~W. David Wilson, GM



MIDWEST - JAMES STEFAN - CLEVELAND, OH

James Stefan is back on top of the rankings again. His ability to save customers, recover equipment and consistent door knocking keeps showing up every week. Great job James, keep up the good work!

~ Tim Dodd, GM



EAST - HARRISON SPAIN - CENTRAL NY

Harrison is the definition of the role model tech. He works his schedule, doubles back on his assigned route, works to resolve the job at first contact, and has a great understanding of how his behaviors influence his pay. He does all this and shares his experience with the team during weekly meetings. I could not be more proud!

~Mark Dodd, GM



FL & NYC - JUSTIN ABBOTT - CLEARWATER, FL

Justin continues to set the bar for the West Florida team and is a big part of us reaching our goals. His consistent approach to his job motivates the rest of the team to reach and exceed their own goals. Congratulations for a job well done and keep up the great work. ~Chris Mills, GM



CALL CENTER - MARIA CRUZ - LONGWOOD, FL

Maria has won this award multiple times while working with our team. Maria is a great inspiration to our team and utilizes her skills to serve our customers as one of our top producers. Glad to have you on our team, Maria!

~ Steve Dilly, GM.

SYSTEM OF THE MONTH



Central Florida

DECEMBER 2020

Way to go CFL Team! Congratulations on your 3rd straight win for System of the Month. The pandemic has been a challenge for all our teams, and the Orlando market has certainly seen its share of the challenges. With theme parks closed, dealing with so many vacant homes and strap challenged subs has not been not easy. The team continues to press forward, hitting all the work multiple times to squeeze every save and hit our goals. Thank you for all your efforts!

~Elvin Pena, Regional Director

The rankings include all techs with a ranking based on a combination of saves, money collected, disconnects, equipment recovered, and hours worked. Awards go to the Top Tech, in each of three regions. Please review the list and let your managers know any feedback to improve future rankings. The standard has been set and everyone can look forward to new challengers next month.



Top Posts

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COVID-19 VACCINE MYTHS DEBUNKED

Vaccines are perhaps the best hope for ending the COVID-19 pandemic. It's likely you've heard claims about these vaccines on social media or from the people in your life. Also, the rapid development and approval of these vaccines may make you hesitant about safety or effectiveness. Let's set the record straight on some of the myths circulating about COVID-19 vaccines.



Myth: The COVID-19 vaccine is not safe because it was rapidly developed and tested.

Fact: Many pharmaceutical companies invested significant resources into quickly developing a vaccine for COVID-19 because of the world-wide impact of the pandemic. The emergency situation warranted an emergency response but that does not mean that companies bypassed safety protocols or didn't perform adequate testing.



Myth: There are severe side effects of the COVID-19 vaccines.

Fact: There are short-term mild or moderate vaccine reactions that resolve without complication or injury. The early phase studies of the Pfizer vaccine show that it is safe. About 15% of people developed short lived symptoms at the site of the injection. 50% developed systemic reactions, primarily headache, chills, fatigue, muscle pain or fever lasting for a day or two. Keep in mind that these side effects are indicators that your immune system is responding to the vaccine and are common when receiving vaccines.



Myth: I won't need to wear a mask after I get vaccinated for COVID-19.

Fact: It may take time for everyone who wants a COVID-19 vaccination to get one. Also, while the vaccine may prevent you from getting sick, it is unknown at this time if you can still carry and transmit the virus to others. Until more is understood about how well the vaccine works, continuing with precautions such as mask-wearing and physical distancing will be important.