

JANUARY 2021

MAKOTEK NEWS

Official Newsletter of Makotek Inc.



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"I told the downstairs neighbors they had to take their tree down by New Year's."

Happy New Year!

Have something important to share? Email us photos, announcements, etc. and we will feature it on social media! Email us at MakotekSocial@gmail.com

Manager's Column

SAFETY IS THE NUMBER-ONE PRIORITY

Pablo Rosero, GM New York, NY

As we reach the new year, the reality of living with the COVID-19 pandemic long term is hitting home for all of us. The pandemic has led to a level of difficulty never experienced before. However, we have been able to adapt to the “new” norm while continuing to overcome the current challenges.

Safety is the number one priority for our field technicians, and providing PPE and enforcing CDC guidelines has become the norm in our weekly meetings and daily conversations.

The pandemic has changed how we work, how we connect and even how we celebrate a festive event or grieve a loss. But in this current ever-changing environment it is crucial to stay focused and be safe.

Making our customer feel safe is a particularly important part of our job and can be accomplished by simply following company and CDC guidelines, including wearing masks, social distancing and using sanitizers.

Our mission remains unchanged and we are constantly adapting to be on track and to drive results.



“

Making our customer feel safe is a particularly important part of our job.

”

Employees **OF THE MONTH** NOVEMBER 2020



CPE COLLECTIONS - JEFFREY LUCAS - COLUMBIA, SC

Congratulations to Jeffrey, who has been with us for only two months now and whose work ethic has already pushed him to top CPE collector. His persistence at the door and ability to keep knocking on doors after a slow start is unmatched. Keep up the good work and congrats again, Jeffrey!

~Zak Shales, GM



MIDWEST - GLENN FULLERTON - CLEVELAND, OH

Congrats to Glenn on this back-to-back top tech award. This is his 6th overall. Glenn is an old school door knocker, and his consistency to save customers and collect boxes shows every week. Keep up the great work, Glenn!

~ Tim Dodd, GM



EAST - LATOYA MCCORMICK - FAYETTEVILLE, NC

Latoya McCormick came to Makotek in late September. She is Fayetteville's newest Field Collector. Toya extremely professional, a quick learner, competitive, and committed to her success. I have no doubt that Toya will be a top contender each week. This achievement is well deserved!!!

~Jerry Gouveia, GM



FL & NYC - JUSTIN ABBOTT - CLEARWATER, FL

Justin continues to impress!! As always, it's a pleasure to have him as a part of the WFL team. We hope that he can keep up with his own standards as we move into the New Year. Great work, Justin!

~Donnie Berry, GM



CALL CENTER - JEANETTE PAGAN - LONGWOOD, FL

Jeanette is always working to be on top and is a great asset to our team. Jeanette has an awesome work ethic which is the main reason she does so well. Congratulations, Jeanette!

~Steve Dilly, GM

SYSTEM OF THE MONTH



Central Florida

NOVEMBER 2020

Central Florida is system of the month for the second month in a row! The hard work and dedication of the CFL team is what drives us to exceed our goals. The pandemic continues to present its challenges, and the CFL team continues to push forward during this difficult time. Supervisor's Jose Correa and Jimmy Lyons consistently put their best efforts in to support the team.

~Rick Mullins, GM

The rankings include all techs with a ranking based on a combination of saves, money collected, disconnects, equipment recovered, and hours worked. Awards go to the Top Tech, in each of three regions. Please review the list and let your managers know any feedback to improve future rankings. The standard has been set and everyone can look forward to new challengers next month.



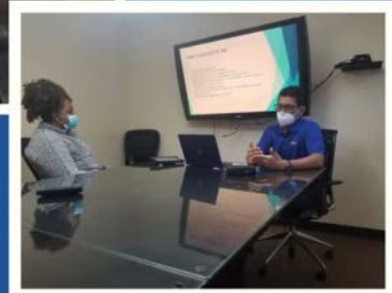
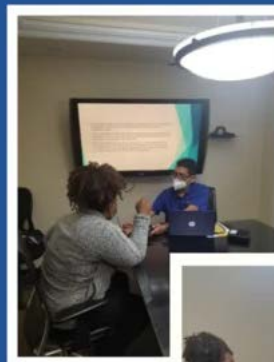
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the tomorrow you want.



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BE PREPARED TO STAY SAFE AND HEALTHY IN WINTER

Although winter comes as no surprise, many of us may not be ready for its arrival. If you are prepared for the hazards of winter, you are more likely to stay safe and healthy when temperatures start to fall.

Preparing Your Home

- Check up on insulation, weather stripping, and storm windows
- Service your heating systems
- Test your smoke and carbon monoxide detectors

Preparing Your Vehicle

- Prepare a winter emergency kit to keep in the car with portable chargers, blankets, flashlights, first-aid, jumper cables, etc.
- Check your tire's tread or replace them for snow tires if necessary
- Take it in for service to avoid issues on the road

Preparing for Emergencies

- Stock up on non-perishables and water as well as any necessary medicines
- Keep a kit of batteries, first-aid, flashlights, weather radio, child and pet items, etc.
- If going out into low temperatures, dress warmly and be aware of any popup storms in your area

*CDC Winter Preparedness Guide

